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## Residents' satisfaction survey opens

- Last Updated 05 Oct 2023

The Chatham Islands Council is once again running its [residents and ratepayers' satisfaction survey\(external link\)](#).

It is important for the Council to know how Chatham Islands residents feel about our performance and the way we deliver our many services and activities. One of the ways we do this is to undertake an annual residents survey looking at what we do well and where we need to improve.

The survey is designed to take 5-10 minutes to complete and closed on 11 August.

The survey results will tell us how we are performing against our targets set out in the [Long-Term Plan](#) and [Annual Plan](#).

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Your open and honest feedback is greatly appreciated by the Council and plays a critical role in us being able to deliver the best possible facilities and services for our community. All information provided is confidential.

Everyone who completes the survey and includes their contact details goes in the draw to win one of three \$100 cash prizes.

Complete the [survey online here\(external link\)](#). If you prefer a hard copy, these will be posted to all PO Boxes on the island or [download it here \[PDF, 148 KB\]](#). You can drop your completed survey back to the Council offices.

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