



## Your Rates

Rates are a charge against a property (rating unit) paid by all property owners and is set annually by Council.

Rating affordability is of key importance to the community and Council.

There are different types of rates that make up the total you pay:

General rates are charged based on the capital value of your property and location. The general rate is set on a differential basis based on land use.

Targeted rates are charged where there is a specific benefit to the property owner from the services provided. Council uses the number of connections for funding the water supply activities, a per pan rate for funding sewerage activities, and a rating unit basis for funding waste management activities and roading activities.

## How to pay your rates

You can pay your rates by:

- direct debit,
- online banking,
- telephone banking,
- post,
- or in person.

Ratepayers are welcome to pay their full year's rates in one lump sum. The amount due for this option is detailed on your invoice as the balance to 30 June (includes any outstanding rates and penalties).

### Direct debit

This is the Council's preferred method of payment – just set and forget!

A direct debit allows a third party to transfer money from a person's account on agreed payment dates, typically in order to pay bills.

You'll need to complete and sign a [direct debit authority form \[PDF, 84 KB\]](#) which you can also obtain from the Council office at [9 Tuku Road, Waitangi](#) .

To complete the direct debit form you'll need to fill in all the details including – name of the account, name of the bank, account number, payment option (fortnightly, monthly or by instalment). You must be the account holder and the authorised person to sign the direct debit form.

Once you've completed the form, either email it to [accounts@cic.govt.nz](mailto:accounts@cic.govt.nz) or drop it off at the Council office.

Please note:

You manage the direct debit and can cancel by contacting your bank.

Direct debits by instalment will automatically adjust if there are any changes.

If you have any queries, please [contact us](#).

## Online banking

For online payments, the bank account number is: ANZ 01-1192-0006574-00 Chatham Islands Council. Chatham Islands Council should already be set up as a bill payee with your bank.

Please include your rate unit number as the reference e.g. Ref: RUXXX (your number). This number can be located on your rates assessment notice, rates invoice, or from the Rates Property Search.

You can also establish automatic payments from your bank account either weekly, fortnightly, monthly or quarterly. You will need to establish this yourself. Please refer to your rates assessment/invoice for the information you need to establish your automatic payments. You will need to calculate the amount for your automatic payments by dividing your total rates for the year with your preferred frequency of payment.

If you sell your property and purchase another, you will need to change the reference used to that of your new rate unit number.

## Telephone banking

To pay by telephone banking:

identify "Chatham Islands Council" as the creditor (you do not need to quote our bank account number) when prompted to add a reference please state "RU" followed by your rate unit number (this number can be located on your rates assessment notice, rates invoice or from the Rates Property Search)

If you sell your property and purchase another, you will need to change the reference used to that of your new rate unit number.

## Post

You can post a cheque payment to:

Chatham Islands Council  
PO Box 24  
Chatham Islands 8942

Please enclose the remittance advice with your cheque to ensure payment is allocated to the correct property. Do not post cash.

Receipts will not be issued unless they are specifically requested.

## In person

You can pay your rates in person with cash, cheque or EFTPOS at the Council office at [9 Tuku Road, Waitangi](#).

## Rates for 2020/21

See our approved [rates resolution for 2020/21 \[PDF, 130 KB\]](#) from the Council meeting minutes on 22 June



2020.

Council have set the following rates for 2020/21:

## General rates

Council will set a general rate based on the capital value of each rating unit in the territory. The general rate will be set on a differential basis based on land use. The categories and apportionment are:

Infrastructure will be charged 5.0% of the General Rate

Industrial will be charged 14.5% of the General Rate

Commercial will be charged 11.0% of the General Rate

Rural and Residential will be charged 69.5% of the General Rate

This will result in the following rates based on the assessed per \$1 capital value of each rating unit:

LAND USE	RATE BASED ON CAPITAL VALUE (GST INCLUSIVE) (\$)	TOTAL COLLECTED
Infrastructure	0.00306782	\$17,385
Industrial	0.00615315	\$50,419
Commercial	0.00395700	\$40,987
Rural residential	0.00183791	\$248,573
<b>Total</b>		<b>\$357,364</b>

## Targeted rates

ACTIVITY FOR TARGETED RATE	RATE (GST INCLUSIVE) (\$)	TOTAL COLLECTED (GST INCLUSIVE)	RATING BASE
Water supply	785.69	\$81,712	Fixed amount per connection
Sewage disposal	816.69	\$75,953	Fixed amount per pan
Solid waste	189.22	\$63,955	Fixed amount per unit
Roading	147.38	\$65,287	Fixed amount per unit
Fish rate	0.0057417	\$18,775	Per tonne disposed, for rating units 420, 508 and 635 only
<b>Total targeted rates collected</b>		<b>\$305,682</b>	

## Rates by instalments

Council proposes to collect the rates in three instalments, issued on: 1 September 2020, 1 January 2021 and 1 May 2021.

## Penalties

A penalty of 10% is added to each instalment or part thereof that is unpaid after the last date for payment. The penalty dates are 15 October 2020, 15 February 2021 and 15 June 2021. Previous year's rates that remain unpaid will have a further 10% penalty added on 6 July 2021.

## Rates rebates

If you have a low income and pay the rates on your home, you could qualify for a rebate or rate reduction of up to \$655.

The income threshold for rates rebates is \$26,150; however, you could still be eligible if your income exceeds this – depending on the amount and how many dependants you have.

Rates rebates are administered by local councils and paid for by central government.

To apply, you must be:

- the person who pays the rates on the property that's your home
- living in your home

- listed as the ratepayer in the council's Rating Information Database (RID) — this has all the information about rates and ratepayers for every property in your council's area.

The closing date for applying for a rates rebate for the 2020/21 rating year is 30 June 2021.

## Applying for a rates rebate

You can apply for a rates rebate by [contacting us](#) or completing the Rates Rebate Application form on [Govt.nz](#) .

You will need:

- your rates notice for the current rating year
- information about what your income (before tax) was for the tax year ended 31 March 2020
- information about what your partner/joint homeowner's income was if he/she was normally living with you on 1 July 2020

Please note if you are the owner of an owner-occupied flat and your name is not on the rate bill, you must have a letter from the person whose name is on the rate bill stating what the total rates are and how much you pay towards them.

Successful applications received during the year will apply from the beginning of the following year. No applications will be backdated.

For more information and to apply, visit [Govt.nz](#) .

## Rates remissions

Council at its discretion allows ratepayers and organisations to apply for a rates remission, where qualifying criteria is met. The Council has the following types of rates remissions:

- Sporting, recreation and other community organisations
- Sanitation charges on unimproved rating units



Extreme financial hardship

Late payment penalties

Postponements and remission policy on Moriori and Māori freehold land

## Applying for a rates remission

The application for a rates remission must be made formally to the Council prior to the commencement of the rating year (including any additional information requirements requested by the Council). Applications received during a rating year will not be applicable until the commencement of the following rating year, from the 1st July of that year. No applications will be backdated.

Each application will be considered by Council on its merits. A provision of a remission in any year does not set a precedent for similar remissions in future years. The extent of any remission to any qualifying organisation shall be as determined by the Council. A maximum remission of 50% rates will apply to organisations that hold a liquor licence.

No remission will be granted on a rate set solely for water supply, sewerage disposal, or refuse collection, in respect of those rates.

## Your rates details

You can find out your property's valuation and rates details by enquiring at our [Council office](#) and searching our rates property information database.

You can use Property Search to find:

property details – valuation number, property address, land area

rates details – your account number, current rates, previous rates

valuation details – the date rates take effect, land value and capital value.

You can withhold your personal details from the public Rating Information Database. To do so, requires a written application to the Council.

For more information on our funding, financial and other policies, refer to our [2018-28 Long-Term Plan \[PDF, 2.4 MB\]](#).

## Need help? Get in touch

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