



## Privacy

We will not collect personal information about you when you visit the Chatham Islands Council website, unless you choose to provide that information to us.

### **Information collected and stored automatically**

If you browse through the Chatham Islands Council website, read pages and download information, our website will automatically gather and store information regarding your visit; however, none of this information will identify you personally.

Information automatically collected and stored includes:

the Internet domain (for example, "xcompany.co.nz" if you use a private Internet access account or "yourschool.ac.nz" if you connect from a university's domain) and the IP address (an IP address is a number that is automatically assigned to your computer whenever you are surfing the Web) from which you access our website

the type of browser and operating system used to access our site

the date and time you visited our site

the pages you visit, and

if you visited the Chatham Islands Council website via a link from another website, the address of that website.

We use this information to help make the site more useful to visitors, i.e. to learn about the number of visitors to our site and the types of technology our visitors use. We use Google Analytics to assist us with this (view [Google Analytics privacy principles](#) and [Google's privacy policy](#) ).

We do not track or record information that identifies individuals and their visits.

# Cookies

The website generates persistent session cookies for the purpose of monitoring website usage. The cookies do not collect personal information. You can disable them or delete them from your web browser without affecting your ability to use the website.

## If you send us personal information

If you choose to provide us with personal information, i.e. by filling out a form with your personal information and submitting it to us through our website, we will collect, use and retain this to help us get the information you have requested and respond to your message.

We will only share the information you give us with another government agency if your enquiry relates to that agency, or as otherwise required by law. We do not create individual profiles with the information you provide or give it to any private organisations.

In some instances your data is stored by external secure online service providers. We currently use Wufoo for some of our online forms (view [Wufoo's privacy policy](#) ). We use Hotjar for online surveys (view [HotJar's privacy policy](#) ).

## Site security

For site security purposes and to ensure that this service remains available to all users, this government computer system employs commercial software programs to monitor network traffic to identify unauthorised attempts to upload or change information, or otherwise cause damage.

Except for authorised law enforcement investigations, no other attempts are made to identify individual users or their usage habits. Unauthorised attempts to upload information or change information on this service are strictly prohibited and may be punishable.

## Links to other sites

The website has links to other government agencies. In a few cases we link to private organisations, with their permission. Once you link to another site, you are subject to the privacy and security policies of the new site.

Chatham Islands Council does not have control over the policies or content of government or private sites outside of our website that we may link to for public convenience.

## Access and correction

You have the rights under the Privacy Act 1993 to access and request correction of any personal



information provided to Chatham Islands Council from your use of the website. To request access to or correction of your personal information, please [contact us](#).

## Need help? Get in touch

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OUR ISLANDS  
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